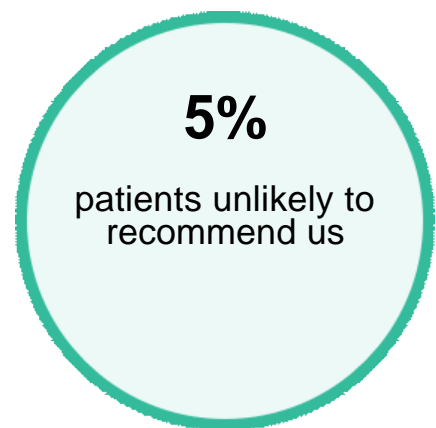
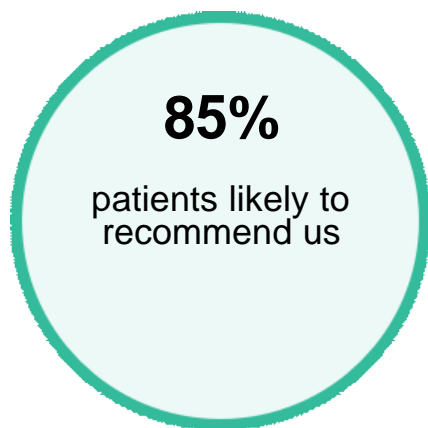


# The Canford Heath Group Practice

## Patient Feedback

September 2015

20 patients left us feedback.



*(10% didn't answer or gave a neutral response)*

### Spread of Responses

Online	0	
Paper	0	
App	20	█

### How likely are you to recommend our GP Practice to friends and family if they need similar care or treatment?

Extremely likely	17	█
Likely	0	
Neither likely nor unlikely	0	
Unlikely	0	
Extremely unlikely	1	█
Don't know	0	
Not answered	2	█

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**Can you tell us why you gave that response?**

James has been very helpful and the service is great.

I found the practice manager very helpful in getting me booked in quickly and efficiently. I decided to move from another surgery and so far I have been very happy!

Friendly staff

I thought the nurse practitioner was excellent in her response to my child's needs. Very thorough and professional whilst having a positive and friendly approach. we would like to see her again if the need arises. Many thanks

Friendly and knowledgeable staff.

You are vary friendly and quick at treatment thank you but not happy at all about the waiting time I do expect to be Seen on time when I have a appointment thanks from Laura bland

Excellentservice